Our Mission
FCA’s mission is to protect and strengthen Long Island’s most vulnerable children, families, seniors, and communities.

Our Vision
FCA believes in the potential of Long Island - a place where no child, senior, family or community is left to struggle alone with barriers to health care, education, employment or economic prosperity. Long Island continues to be one of the greatest places in the world to live and raise a family for many; FCA exists to ensure that be the case for all.

A LETTER FROM OUR CEO & BOARD OF DIRECTORS

FCA believes in the promise of Long Island - a place where no child, teen, senior citizen, family or community is left to struggle alone with barriers to health care, education, employment or economic security. Long Island remains a great place to live, work and raise a family; FCA works hard to ensure that be the case for all. While our organization’s name and logo have evolved since our inception 135 years ago, the exemplary love, care and support we provide remains the same, as we carry out our mission to protect and strengthen Long Island’s most vulnerable children, seniors, families, and communities.

We are especially proud that FCA constantly evolves, innovates and grows stronger with each passing year. You’ll see that in 2018, we took on our region’s most emergent challenges: the heroin/opioid crisis; gang-related violence; and significant growth in our region’s senior population. Over the course of the next year we’ll re-double those efforts, working harder and smarter than ever before, changing lives in ways some never believed possible and keeping a promise that dates back to 1884.

Dr. Jeffrey Reynolds
President/CEO

Drew Crowley
Board Chair
Community Credible Messengers Initiative
Provides at-risk youth, ages 14-18 years old, who have been in detention or placement and discharged home to their communities with career readiness assessments, planning, vocational training and internships enabling them to acquire the skills they need to successfully re-enter the community and avoid gang life.

Family First
A sliding scale psychotherapy practice focused on helping families, couples and individuals strategize towards a more connected, resilient and stable family life.

Smart Observant Seniors
Provides outreach, education and supportive counseling to prevent and remediate the negative impact of financial fraud, scams and elder abuse including financial exploitation.

Step Up 2 Opportunity
This NYS Department of Labor-supported initiative allows us to help young people from at-risk communities acquire skills/abilities they need to find and maintain competitive employment.

Open Access
A bi-county initiative, Open Access LI addresses the needs of individuals seeking help with substance use disorder by offering extended hours for treatment support throughout crisis response, screening, brief intervention and referrals to extended treatment. FCA’s Open Access center is co-located within our Hicksville Family Treatment & Recovery Center, providing a continuum of services and care.

SHERPA Program
A collaborative initiative that brings peer and family advocates on-site into local hospitals to meet with individuals who have entered through the Emergency Room as a result of substance use. Our trained advocates engage with individuals on a peer level, helping them navigate available resources, treatment and support services.

Hempstead Ladders to Success
Through tutoring, test preparation and college readiness support services, Hempstead Ladders to Success prepares Hempstead high school students to attain the placement test scores they need to avoid remedial classes and immediately access credit-bearing classes at Nassau Community College.

In 2018, with the addition of seven new programs, FCA helped more than 30,000 Long Islanders – an increase of 20 percent over the previous year.
CHANGES LIVES THROUGH CHALLENGING TIMES

For 134 years, FCA has provided help and hope to our neighbors in need. In 2018, after identifying emerging concerns in the region, we responded with new programs designed specifically to improve the social health of our communities. Together, with the help of dedicated supporters, we are making Long Island a better place to live, work and raise a family.

COMING IN 2019:

THRIVE Everywhere will be launched to expand services beyond our brick-and-mortar buildings in Hauppauge and Westbury. It will bring all of THRIVE’s recovery support resources to people living on Long Island, wherever they may be. THRIVE Everywhere will represent a vibrant, interconnected system of individuals, families and professionals who support people in recovery.

On the Winding Path to Recovery, FCA Provides Continuing Care

The first time Jody used heroin, she just wanted to fit in, be liked, have friends. She was only 12 years old. That heroin high made everything around her better. She felt seen and heard in a way she had never felt before. She kept using and soon she was hooked.

Life at home went from light to dark. When confronted by her mom and stepfather, she vowed to stop using drugs, but her body craved heroin. The hopes and dreams her parents had for their girl seemed to fly out the window. By the age of 17, Jody had been in and out of seven different treatment programs.

The day she overdosed and landed in the ER, her parents had no idea where to turn. They had come to her rescue so many times. What Jody’s mom later realized is that she was creating, time and time again, soft landings for her daughter. After all, no one wants to believe their child is an addict. That particular day in the ER, an advocate from FCA’s SHERPA program – someone who understood personally the challenges of substance use disorder – offered assistance. The family was connected to resources, including the THRIVE Recovery Center.

At THRIVE, Jody learned about Peer Recovery Coaching. She decided it couldn’t hurt to talk to a peer. When she met her peer – a young woman who had struggled with a substance use disorder and knew what it was like to struggle with recovery – Jody felt accepted for the first time in years. There were no judgments. Her peer understood the power of that first high, along with the destruction it caused. She could relate to how Jody felt lost, confused and ashamed for all the trouble she had caused at home. With peer support, Jody began working toward a goal of continuous sobriety.

FCA’s Open Access Program - operated through our Hicksville Family Treatment and Recovery Center offers a continuum of service to all families throughout Long Island. In 2019, we will be open 24 hours, seven days a week, so that young people like Jody, and all Long Islanders, can receive help anytime, day or night.
“Jody felt accepted for the first time in years. There were no judgments. Her peer understood the power of that first high, along with the destruction it caused. She could relate to how Jody felt lost, confused and ashamed for all the trouble she had caused at home.”
Every Step of the Way, FCA Provides Unwavering Support to Parents and Children

Family Center

As parents know, raising children can be stressful, even with abundant support. Parents of children with developmental and mental health challenges deal with strain of a different magnitude. Overwhelmed, they may feel cut off from support and empathy.

Through our Family Center in Nassau or Suffolk, parents find a world of unwavering support, with programs designed to bolster resiliency. Like an interlocking puzzle, we connect families and children to services that meet the needs of each situation.

In the following story, our myriad programs provided the necessary links to help a grandfather get support for his granddaughter. From Family Center to Children’s Care Coordination to Residential Care, our staff members provided the utmost in care for Karena. When she came to Lakeview House – a community residence program that provides a therapeutic environment for adolescents with serious emotional disturbances – it helped her change her life.

“Children’s Home & Community-Based Services (HCBS) conducted 5,281 face-to-face visits with families of children with a serious emotional disturbance, reducing the likelihood of residential placement or hospitalization.”
Here is Kareanna’s story:

When Kareanna was born, her mother was unable to care for her, so her maternal grandfather stepped in and raised her. Much as he tried to provide a stable home environment, it was challenging to raise Kareanna on his own. As she grew older, she began leaving home unannounced. Concerned for her safety, her grandfather reached out to FCA’s Family Center for help.

A Family Peer Advocate offered Kareanna’s grandfather guidance, assuring him that everyone wanted the best for her. After a diagnostic evaluation, it was determined that Kareanna would benefit from residential placement.

When our Care Coordination team stepped in, they heard Kareanna loud and clear. She had a deep yearning for family. In her own words, she told us she wanted to be “a normal teenager.”

In the summer of 2018, Kareanna came to Lakeview House. There she began meeting people and adjusting to house rules and a structure. Not that it was easy. She was overwhelmed by feelings of anxiety and uncertainty. As Kareanna’s independent living skills developed, she became more confident and self-reliant. Soon she was taking public transportation on her own. She found a job, opened a bank account and saved money. Kareanna began excelling at school and even joined track and field.

In December 2018, Kareanna received great news: The Department of Social Services had found her a foster mother. The two began getting to know one another, starting with day passes to overnight stays and then entire weekends. After spending Thanksgiving together, Kareanna had a feeling of belonging she had never before experienced. Best of all, right before Christmas, Kareanna was permanently placed with her new family.

“I finally have a place to call home,” said Kareanna, who continues to be a part of FCA’s Care Coordination services.

FAMILY PEER ADVOCATES

In 2018, Family Center began using Family Peer Advocates at Lakeview House. Because these advocates have personal experience raising a child with behavioral and/or emotional difficulties they are able to offer unique empathy and support to parents, who long for nurturing and support from others who understand their situation.
Compassion Is the Cornerstone of Project Independence

Project Independence – Nassau/Suffolk

The numbers are stark reminders of reality.

Of young people who age out of the foster care system without proper support, how many will become homeless? One in five. Within two years of leaving foster care, how many will become involved in the justice system? One in four. Of those who age out, how many will not finish high school? 40%. Of all the homeless people in the United States, how many were formerly in foster care? More than 30%.

Another concerning statistic: Almost half of all children in the child welfare system live in foster homes with non-relatives.

One thing we know for certain: Early support – while families are forming relationships – is especially key to curbing disruptions in placement.

FCA’s Project Independence provides compassionate care to young people who are in or have been discharged from foster care. We currently work with 153 individuals between the ages of 14 and 21, guiding them in taking steps toward a brighter future. Our goal is to help them live productively and independently in the community, when they are no longer eligible for foster care.

Here’s a remarkable fact:
In 2018, our youth had a 91% benchmark of working towards goals of secondary education or vocational planning.

FCA’s Afterschool Learning Center held 157 workshops in 2018. Over the year, more than 1,000 youth participated.
When Acting Out Is a Cry for Help, We Respond

Detention Diversion

Every year across this country, two million children and young adults formally come into contact with the law. What many fail to understand is that nearly 70% of these young people have at least one diagnosable mental health condition. Between 20 and 25% have serious emotional issues.

For them, the juvenile justice system will forever be carved into the bedrock of their lives – unless someone intervenes.

At FCA, we believe in the power of early intervention. Through our Detention Diversion program, we work with youth ages 7-16 who enter Nassau County’s juvenile justice system. While each person has committed an act of delinquency, each has a different story and unique perspective. We strive to guide each individual toward a better path, helping divert young people from further penetration into the juvenile justice system.

By steering individuals and families in the direction of services to help with mental health issues, substance abuse and educational advocacy, we aim to prevent a permanent stain on a hopeful future.

A College Scholarship Turns a Fragile Dream into Opportunity

Scholarship Highlights

For many at-risk youth, college seems like an impossible dream. Yet, the pursuit of higher education can open doors to extraordinary achievement. For more than three decades, the FCA Scholarship Fund has been the gateway to advanced learning. Our scholarship winners enter college, ready to achieve what they once considered impossible.

“I received my FCA scholarship during my freshman year, and I am completely grateful. I was able to buy the books that were necessary for my classes, and it gave my family and me a great sense of relief. I am forever grateful to FCA.”

Stephanie, Scholarship Recipient, SUNY Buffalo
For Runway and Homeless Youth, Our Care Is Continuous

Parks, railroad stations, vacant lots. These are places teens who run away from home tend to congregate. Many become homeless, living in tent cities, after fleeing violent situations at home. In survival mode, some fall victim to exploitation and trafficking, exchanging sex for money, food, drugs or shelter. Others turn to gangs for a sense of belonging and safety.

In a first step toward hope, the individual on the run talks to a friendly 20-something peer, from FCA’s Street Outreach team. They learn about Nassau Haven, FCA’s Emergency Youth Shelter. When they enter the doors, they see this is no regular shelter.

Nassau Haven is akin to a home environment – but there’s structure and there are rules. Kids have to get up and go to school every day. They have regular meals together, play board games, talk out their feelings. And there are counselors and case managers and peer navigators there, day and night.

The story of each young person is unique. They range from 10 to 22 in age. Some were kicked out of the house after disclosing their sexual orientation. Many experienced unrelenting physical abuse, violence and poverty. Some arrive with only the clothes on their back. Others lug garbage bags filled with their possessions, saying they are never going home again.

FCA’s goal is to understand the needs and reunite families, if possible, and secure long-term safe housing.

When an individual leaves Nassau Haven, the care doesn’t stop. As one counselor said about After Care, “Once our kid, always our kid.” Counselors follow up and keep checking to see how the kids are doing. FCA is never far away.

For ages 16 to 23, when there’s no way to return home, there’s Walkabout Transitional Home for Young Men and Women.

Walkabout focuses both on the practical side – job interviews, resumes, creating a budget –and on the future. There are part-time jobs to juggle with homework. There’s a plan to save money. There’s homework and maybe college applications. There’s talk of the future. Perhaps there are applications for college. And when a person is ready to leave, our peers stay in touch, prepared to coach them through life’s challenges. Most graduates from Walkabout will return for many visits – after all, Walkabout may be the family they never had, and it’s always good to have a place to call home.
In 2018, we housed 137 youth and provided outreach and after care to 279 young people.

Gina Finds the Courage to Leave Home, Then Blossoms Into a Young Adult

The only child of a single parent, Gina was struggling at home in the face of physical and emotional abuse. When her mother was arrested, Gina found the courage to leave. She sought emergency shelter at Nassau Haven. From there, she entered the Walkabout Transitional Home for Young Men and Women program.

A senior in high school, classified as special education, no one had ever talked with Gina about future goals. College wasn’t even on her radar. Yet, our counselors saw her potential. During Gina’s two-year stay at Walkabout, she embraced every new opportunity.

Exceeding her wildest dreams, she finished high school and received a full tuition-paid scholarship to Mercy College. It happened with help from Walkabout’s career counselor . . . and lots of persistence. There were many firsts along the way: Getting a job at McDonald’s, saving $16,000 and taking her first subway ride to New York City to attend her first college class.

Today, Gina is in her second year of college. She rents an apartment in Queens and continues to work and save her money. The Walkabout counselors and residents always look forward her visits. Gina wouldn’t have it any other way. her, Walkabout is family.

“Living at Walkabout I learned how to live independently so that I could have a successful future. I worked a part-time job while finishing high school and was able to maintain my place on the honor roll. It allowed me the opportunity to work on becoming responsible and get into college.”

Walkabout Participant

“I truly believe that if this young lady never came to Walkabout and was unable to escape the abuse she was experiencing at home - her life would have taken a very, very bad turn. Because of Walkabout she was shown the right direction to take and she followed that path to success. We are all so proud of her at Walkabout, she is one of our shining stars.”

Andrea Kerr, Program Coordinator, Walkabout for Young Men and Women
When Seniors Suffer, FCA Steps in to Remedy the Situation

Financial Exploitation Assistance

They live alone. They rely on others for care. Their once-thriving social relationships may have dwindled as friends have passed away and family members visit less often. The most vulnerable are in their 80s. In a frightful turn of events, these seniors become easy targets for financial exploitation and elder abuse. On Long Island, it is estimated that 80,000 seniors have become such victims.

The consequences can be devastating

Our Senior & Adult Services Team visits clients in their own homes, responding to the specific needs and preferences of each person. Whether a senior wants financial assistance, guidance or advocacy to help resolve debt, mortgage or tax crises, our seasoned case managers offer confidential case management services with utmost care and respect.

When Vera called FCA for help, she had no idea the level of fraud that was happening under her own roof

Vera, 85, feared that she was running out of money. She began envisioning the day when she wouldn’t be able to pay her living expenses. She was frantic for help and didn’t know whom to trust.

When FCA entered the picture, our case manager helped Vera understand FCA’s genuine commitment to helping seniors. Then, our team of financial counselors took a careful assessment of Vera’s financial situation. Just as it had taken years for Vera to become tangled in a web of fraud, it took a concerted effort over many months for FCA’s team to solve a level of fraud that was threatening to drain Vera of her savings.

Our financial experts uncovered a minefield of deception. Vera’s estranged daughter had stolen her mother’s credit card, resulting in $5,000 in fraudulent charges. FCA was able to get the charges reversed. There was a Veteran’s benefit compensation that Vera wasn’t receiving. FCA sorted it out. Furthermore, Vera had written checks in the amount of $800 to a health care aide which had been fraudulently changed to $8,000. Step-by-step, our Senior & Adult Services Team got to the root of each situation and restored Vera’s finances.

Today, Vera uses our Bill Payer Services for help managing her bills and also welcomes the fellowship provided through our Friendly Visitors program. When Vera opens the door to her home, she now radiates the confidence and ease of a senior who has her finances in order.

794 Seniors Helped

Senior Financial Services provided 794 seniors with financial assistance, guidance and advocacy to help resolve debt, mortgage and tax crises.
FCA’s Senior Financial Program has reached 2,838 people through outreach. Of clients who received FCA financial counseling, 99% reported feeling less stress related to their finances and 99% reported an improvement in their overall financial needs.
**INCOME**
- Government ........................................................................................................... $11,661,113.00
- Medicaid/Medicare ......................................................................................... $4,208,677.00
- Contributions .................................................................................................... $2,429,157.00
- Program Fees .................................................................................................. $633,581.00
- Other ......................................................................................................................... $59,906.00
**Grand Total...................................................................................................... $18,992,434.00**

**EXPENSES**
- Program Services ............................................................................................. $15,953,497.00
- Management and General ............................................................................... $2,392,954.00
- Fundraising Services ......................................................................................... $695,042.00
**Total Expenses................................................................................................ $19,041,493.00**
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