



As a program of FCA, the goal of ALPHA is to be the premier training destination for professionals working in the fields of Substance Use, Public Health, Human Services, Mental Health, Education, and others.

## ***Unplugging the Power Struggle Through Effective Crisis Intervention and Verbal De-Escalation Techniques***

**Friday, November 19th, 2021  
10am - 12pm**

It is absolutely possible to de-escalate anyone, at any time, place, or in any situation. This workshop will identify principles that form the basic techniques effective in mastering the art and science of crisis intervention and de-escalation. Participants will learn how to establish positive interactions and rapport, avoid roadblocks while communicating with individuals in crisis, and learning how their reaction determines the effectiveness to manage the situation.

**[REGISTER HERE](#)**



**Presenter:**  
**LaQuetta Solomon, LCSW**

**ELEV8TED | PERSPECTIVES**

Over the past nineteen years, Ms. LaQuetta Solomon has provided exemplary mental and behavioral health services on every level of care, including inpatient psychiatric therapeutic services, outpatient therapy, family preservation services, clinical case management, school social work, hospital social work, forensic social work, faith-based initiatives, consultation, and administration at New York/Ohio agencies and organizations. Ms. Solomon, founder of Elev8ted Perspectives, has developed curricula and facilitated workshops on topics such as emotional healing, bridging the gap between mental health and spirituality, implementing social work practice techniques, crisis intervention, program planning and evaluation, women's issues, the homeless, and relationship issues.

**2 CEU Credits Available for  
LMSW/LCSW, LMHC, LMFT, &  
CASAC Renewal Credits!!!**

**Fee: \$40**

Questions? Jinny Ferro  
JFerro@fcali.org / (516)746-0350, ext. 4365

For more information:

<https://fcali.org/get-involved/professional-development>

*Family and Children's Association (FCA) is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #SW-0606. FCA is recognized by the New York State Education Department's State Board for Mental Health Practitioners as an approved provider of continuing education for licensed mental health counselors #MHC-0184 & licensed marriage and family therapists #MFT-0065. FCA is a NYS OASAS Approved Provider for CASAC Renewal Hours #0870.*